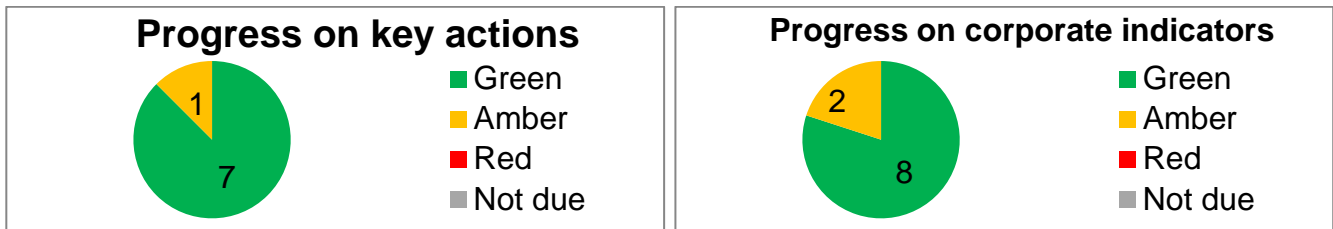


# Appendix A

## Performance Summary Quarter 3, 2019/20

### People

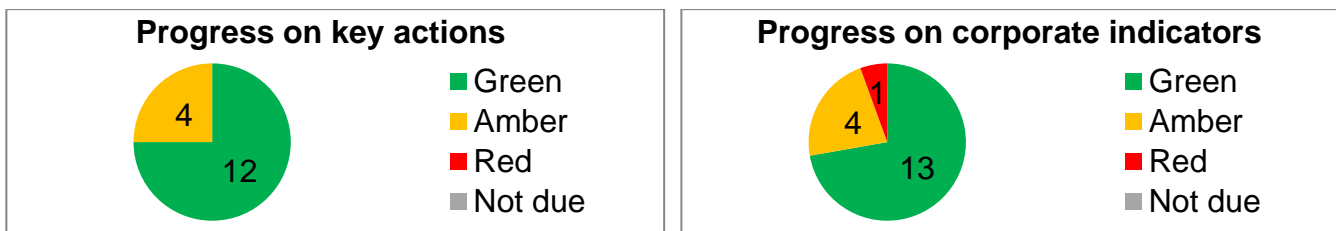
We want to make Huntingdonshire a better place to live, to improve health and well-being and for communities to get involved with local decision making



Highlights include a reduction in the number of households in temporary accommodation.

### Place

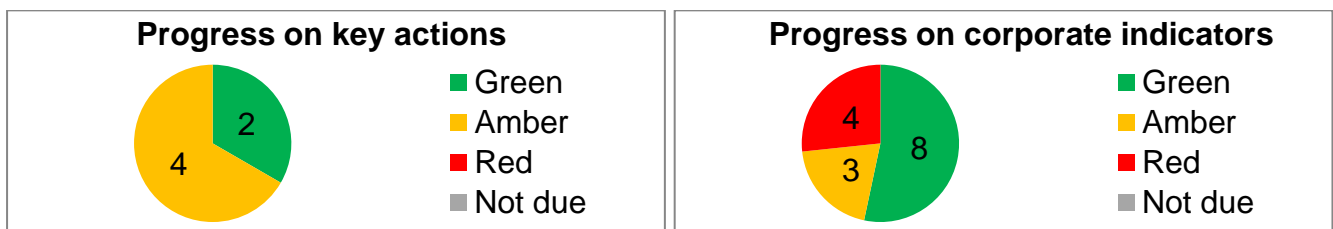
We want to make Huntingdonshire a better place to work and invest and we want to deliver new and appropriate housing



Highlights include the appointment of new officers in the Economic Development Team.

### Becoming a more efficient and effective council

We want to continue to deliver value for money services



Highlights include a high customer satisfaction rating for our Customer Service Centre (95%).